AT&T Innovations
AT&T Response to Hurricane Michael

Overall, our networks have performed well during Hurricane Michael and our network is nearly fully restored in most affected areas. We continue to move quickly to keep our customers, FirstNet subscribers, and public safety agencies connected as they work to keep our communities safe. Our teams are working around the clock to repair and restore service, and address the remaining parts of our network that have been affected by the storm. We currently support communications with portable cell sites (COLTs) in numerous locations as needed.

We were prepared for Hurricane Michael with dozens of pieces of equipment across the Southeast ready to respond quickly and efficiently when minutes mattered most. Our local and regional network support teams and the Network Disaster Recovery (NDR) team, in partnership with the AT&T FirstNet team, are in the hardest-hit areas.

Connection is crucial and it's central to our mission. That's why we will continue to work around the clock to support our customers and first responders. We know the work is not over, and we won't leave until it is.

Video: AT&T Response to Hurricane Michael

Learn more about
AT&T Response to Hurricane Michael

AT&T Emergency Response Vehicles

Command Trailer
Provides a central command location for the recovery site and allows communications to the AT&T network team.

Hazardous Material Response
Houses protective hazmat suits, hazardous material meters, and breathing apparatus.

Cell on Light Truck (COLT or SatCOLT)
Provides 2G, 3G, and 4G LTE service where normal cell service is unavailable. Can also be deployed with satellite service.

Cell on Wheels (COW)
Portable network facility that provides extra coverage and capacity when large concentrations of customers are present.

Cell on Wings (Flying COW)
Provides wireless connectivity from the sky and can extend coverage farther than other temporary cell sites. Ideal for providing coverage in remote areas or during disasters.

Emergency Communications Vehicle
(ECV) Provides satellite-based VoIP, Ethernet, and Wi-Fi service.

The Policy Forum at AT&T