

Hurricanes Harvey, Irma & Maria Response



At this point, restoration efforts for Texas, Florida, Puerto Rico & the U.S. Virgin Islands are still underway.

AT&T's Hurricane Harvey deployments:

- Before the storm hit, we readied NDR resources including 14 satellite Cell on Light Trucks (SatCOLTs), 5 Emergency Communications Vehicles (ECVs), 4 charging stations, and a mobile command center.
- We also had 17 portable cell sites, 4 charging stations, 5 emergency communication vehicles, 39 team members in the field, 1 special operations/hazmat response truck, and 5 technology recovery and support trailers deployed in the affected areas.
- NDR assets provided service for emergency management officials, first responders, and customers in affected areas.
- We set up two supply stations in South Texas for affected employees and victims. Bottled water, blankets, flashlights and batteries were available. Employees were equipped with fuel stations and charging stations.
- Deployed more than 40 drones to survey impacted areas and assess network damage. By using drones, we were able to more efficiently determine which areas were safe for our crews to go into and what equipment was needed.

AT&T's Hurricane Irma deployments:

- Before the storm hit, we staged emergency response equipment in strategic locations across the areas expected to be affected.
- Deployed 14 Cell on Light Trucks (COLTs) and 1 Cell on Wheels (COW), and 3 Emergency Communications Vehicles (ECVs).
- More than 3K recovery team members were deployed to impacted areas for recovery and restoration efforts.



See full video [here](#).

- Readied more than 50 drones to survey and assess network impact. Readied more than 50 drones to survey and assess network impact.

AT&T's Hurricane Maria deployments:

- The first time an LTE cell site on a drone was successfully deployed to connect residents after a disaster.
- Teams continue to work around the clock to help restore our network and deploy additional assets in impacted areas in Puerto Rico and the U.S. Virgin Islands.
- We realigned a satellite dedicated to DIRECTV Latin America to provide additional satellite connectivity to Puerto Rico for cellular communications.
- We continue to use portable satellite units at the base of clusters of cell towers to support more than 20 sites.

To read more about our Flying COW in Puerto Rico, check out this [blog](#).

